

COVID-19: Update January 5, 2022

COVID 19 update for January 5, 2022

As many are aware, we are once again in the midst of a very large outbreak of the Omicron variant.

We want you to know that we are here to support you and to do our best to ensure the uninterrupted operations of the Caisse populaire de Clare.

To accomplish this, we will be enforcing the following:

- **DO NOT ENTER** the building if you are feeling unwell or you are experiencing flu-like or cold symptoms - Account transactions (Bill payments/transfers) will be accepted over the phone at this time and members can also use our ATM's or our online banking platform.
- Everyone **MUST** wear an approved face mask which covers the nose and mouth. Shields may be worn but you are also required to wear a mask.
Members are NOT permitted to enter the branch without a mask.
- Members **MUST** sanitize their hands upon entering the building
- Members **MUST** wait to be called to the counter to allow staff time to disinfect the counter space.
- **ONLY 2 members** are permitted in the branch
- We suggest businesses use the Night Depository to limit the counter time
- Drop-in appointments will still be permitted but members may be asked to wait in their car to avoid a backlog in the lobby.
- Members are **NOT** permitted to loiter in the building and are asked to keep their visits to the branch short and at a minimum.

As in the first few waves, information is changing every day.

We will continue to follow the provincial recommendations but will also be opened to making independent decisions that will ensure the wellbeing and safety of our staff and members, as well as the continued, uninterrupted delivery, of service.